

QUALITY POLICY

HRM strongly believes that change comes from a vision, stands on people's ideas and advances if fueled by competence.

HRM is a cutting-edge technological district; a place where ideas and projects take shape; the home of many talents who have the opportunity to grow professionally and personally; A workshop for the development of cutting-edge intuitions and constantly updated services.

HRM's management demonstrates its leadership and commitment to customer focus, ensuring that:

- a) the customer's requirements and the applicable mandatory requirements are determined, understood and regularly met;
- b) risks and opportunities that may affect the compliance of products and services and the ability to increase customer satisfaction are determined and addressed;
- c) the focus on increasing customer satisfaction is maintained.

HRM aims at the continuous improvement of its quality system while keeping it appropriate to the context in which it operates and its strategic guidelines:

1. The adoption of the process approach and risk-based thinking at all levels of the company;
2. change with technology, offering new instrumentation that meets the needs of tomorrow;
3. to ensure the customer a high technical and consulting level in order to best meet the needs and expectations of customers and all interested parties;
4. Commit to meeting applicable requirements;
5. Pursue continuous improvement for its management system;

HRM prepares an improvement plan for this, following the guidelines listed above and defining appropriate quality objectives.

HRM also prepares and implements process monitoring procedures, in order to verify the company's ability to achieve these objectives.

The policy is:

- Available as documented information;
- Communicated within the organization;

Hrm Srl

Capitale Sociale 1.000.000€
CF e P.IVA 12181640157
REA-MI-1537625
PEC: hrminformatica@pec.it

Sede Legale:
Piazza Santo Stefano, 6
20122 Milano
Email: hrm@hrm.group

Uffici commerciali:
Piazza Della Repubblica, 32
20124 Milano
Tel. +39 02 89079740

- Available to interested parties upon request;
- Relevant and appropriate.

Drafted and Approved by the Board of Directors on 21.11.2024

Stamp and Signature _____

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